

HIGH STREET ARMADALE
Melbourne
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**WE'RE
STILL OPEN**

Come in but
keep your distance

Council Plan
2017–2021

ANNUAL PLAN – YEAR 4, 2020/2021













City of
STONNINGTON

Annual Plan – Year 4, 2020/2021

As we emerge from the impacts of COVID-19, the City of Stonnington will continue to support our community within a financially constrained environment.

In this changing world, essential services and activities will remain our priority. However, Council has had to reconsider our capital works program and discretionary activities.

The one thing that remains unchanged is our vision for Stonnington to be an inclusive, healthy, creative, sustainable and smart community. Our vision is implemented through our four key pillars – community, liveability, and environment.

Community				
Ref	Budget Activity	Measure	Classification	Service
C1	Enhance community health and wellbeing outcomes through quality service delivery and strategic partnerships.			
C1.1	Provide developmental assessments at key ages and stages, and information and support through the maternal and child health service.	Measure participation rates of infants that attend key ages and stages assessments.	Service	Maternal and Child Health Care Services 
C1.2	Provide immunisation services.	Provide immunisation sessions as allowed for under 5 year olds, high schools, staff flu session and a shingles program for over 70's.	Service	Maternal and Child Health Care Services 
C1.3	Work with Early Years Services providers to support the delivery of safe, high quality and affordable services to families.	Achieve 'Meeting Standards' or 'Exceeding National Quality Standards' with the Australian Children's Education and Care Quality Authority.	Service	Early Year Services 
C1.4	Support, develop and implement opportunities for families to increase health, wellbeing and connections to the community.	Implement the Children, Youth and Family Strategy (Birth-25): Year 3 Action Plan.	Service	Maternal and Child Health Care Services 
C1.5	Provide aged services support for eligible residents, including in-home and community-based services.	Achieve service delivery targets.	Service	Aged Services 
C1.6	Develop targeted public health and wellbeing programs.	Implement the Stonnington Public Health and Wellbeing Plan 2017-2021 - Year 3 Action Plan (family violence strategy, healthy choices, gambling awareness, new MHWP).	Initiative	Social / Community Planning & Policy 
C1.7	Support, develop and implement opportunities for older people to increase health and wellbeing and remain connected in the community.	Implement the Positive Ageing Strategy 2018 - 2021: Year 3 Action Plan.	Initiative	Aged Services 
C1.8	Provide a contemporary community service through the adoption of modern and future technologies.	Implement priority actions identified in Council's ICT Strategy	Major Initiative	Business Systems and Projects 
C2	Strengthen Council's commitment to support our diverse and inclusive communities.			
C2.5	Facilitate and provide an accessible range of community services and facilities in partnership with the community and other agencies.	Implement the Inclusion Plan 2019-22 - Year 2 Action Plan.	Initiative	Access and Inclusion 
C2.6	Continue Stonnington's representation and participation with Indigenous organisations and networks.	Engage with Traditional Owners, Citizens for Reconciliation, Reconciliation Victoria, Reconciliation Australia and Local Indigenous Network.	Service	Reconciliation 


Community

Ref	Budget Activity	Measure	Classification	Service
C3	Implement community safety initiatives and fair compliance processes to address community safety issues.			
C3.1	Prepare for and respond to municipal emergencies, in partnership with emergency service and community agencies.	Maintain the Municipal Emergency Management Plan in accordance with legislative changes and hold a minimum of three MEMPC meetings and one major exercise per calendar year.	Legislation	Municipal Emergency Management ** cs
C3.2	Monitor and minimise risks to public health through the enforcement of legislation and guidelines.	Inspect food and health premises as required.	Service	Environmental Health hw cs
C3.4	Encourage responsible pet ownership practices.	Continue the implementation of the Domestic Animal Management Plan 2016-2021 – and deliver community education programs to improve community compliance with responsible pet ownership..	Initiative	Animal Management cs
C3.6	Administer and enforce the Building Act 1993 and Regulations 2006 .	Conduct inspections, investigate and respond to complaints, proactively inspect in line with risk criteria.	Service	Municipal Building Surveyor cs
C3.7	Administer and enforce Council's Local Laws.	Conduct Local Law investigations as required in response to complaints.	Service	Liveability & Compliance hw cs
C3.8	Reduce road related fatalities and serious injuries.	Implement the Stonnington 'Toward Zero' 2018 - 22 Road Safety Strategy - Year 2.	Initiative	Transport and Parking Management hw cs
C3.10	Respond to perceptions of community safety in partnership with Victoria Police and other agencies.	Manage Community Safety Committee, public CCTV network, initiatives and Victoria Police partnership.	Service	Social/ Community Planning & Policy hw cc cs
C4	Enhance community engagement to ensure Council makes long-term decisions in the best interests of the community.			
C4.3	Provide enhanced community engagement.	Undertake deliberative community engagement program to inform the development of the new Council Plan 2021-25.	Initiative	Strategy and Performance e i cc
C4.4	Deliver and implement an Advocacy Program.	Complete Phase 1 of Advocacy Strategy (3 Year) in Year 1.	Service	Communications e i hw cc
C4.5	Improve community accessibility of the Stonnington website.	Delivery of Phase 2 of the City of Stonnington website project.	Service	Communications e i cc

Community				
Ref	Budget Activity	Measure	Classification	Service
C5	Increase participation in physical activity through long-term recreation planning and service delivery.			
C5.1	Investigate required levels of use by the community of Council's passive and active open spaces.	Undertake community and stakeholder engagement to develop a framework of use for each of Council's sporting facilities.	Initiative	Recreation e i hw cc
C5.2	Redevelop Prahran Aquatic Centre.	Design, documentation and of new aquatic facility as per adopted feasibility.	Major Initiative	Aquatics i hw cc
C5.3	Redevelop Harold Holt Swim Centre outdoor areas.	Deliver phased capital works improvements, including restoration and upgrade of outdoor pool plant and facilities, including tiling works to the hydrotherapy, and 50m pools	Major Initiative	Aquatics i hw cc
C5.4	Redevelop Multi-Sport and Recreation Precinct at Percy Treyvaud Memorial Park.	Deferred to future year Deliver phased capital works improvements as resolved by Council and subject to any legal and statutory processes.	Major Initiative	Infrastructure i hw cc
C5.5	Redevelop Toorak Park Sport Precinct.	Reduced scope of work for 2020-21 Deliver stage one of Toorak Park sport precinct masterplan. Develop a concept plan for the Charles Lux Pavilion.	Major Initiative	Infrastructure i hw cc
C5.7	Increase physical activity participation across the municipality.	Implement the Active Stonnington Program - Year 1.	Initiative	Recreation i hw cc cs
C5.8	Recreation facility upgrades.	Deliver capital works improvements to: <ul style="list-style-type: none"> • Upgrade Healey Pavilion • Dunlop Pavilion accessible ramp • East Malvern Tennis Centre – pavilion redevelopment, court reconstruction, floodlighting upgrade • Sports floodlighting upgrade and renewal projects, in line with priority order identified in the sports floodlighting development plan. 	Initiative	Infrastructure i hw cc
C6	Enhance modern learning environments, community hubs and libraries to support connected communities.			
C6.1	Upgrade Council's Children's Services facilities in accordance with the Early Years Infrastructure Improvement Plan.	Upgrade children's services facilities: <ul style="list-style-type: none"> • Princes Close childcare centre redevelopment 	Initiative	Capital Works e i
C6.2	Upgrade Council's buildings in accordance with the recommendations of Council's Access and Inclusion Plan.	Complete accessibility projects in Capital Works Program.	Initiative	Capital Works e i hw
C6.3	Provide high quality and innovative library information services.	Total number of physical and digital loans, total active members, total visitations, attendance at activities and events.	Service	Libraries e i cc
C7	Support local community organisations with equitable access to facilities, training and resources.			
C7.1	Assist community organisations to deliver services and activities that directly benefits the community.	Deliver annual Community Grants Program (including advertising, assessment, reporting and acquittal processes).	Service	Community Grants e i hw cc

Liveability

Ref	Budget Activity	Measure	Classification	Service
L1	Strategically invest in open spaces, sporting fields and community facilities, and optimise use according to community needs.			
L1.1	Strategically plan for new open space.	Monitor and review provisions in the planning scheme to provide increased opportunities for open space and advocacy for improved / additional open space.	Service	City Strategy i s hw cc cs
L1.3	Redevelop Prahran Town Hall.	Deferred for future year Complete Prahran Town Hall Redevelopment Project - 2 year construction process (Subject to Council resolution).	Major Initiative	Capital Works e i cc
L1.4	Improve public realm outcomes in accordance with adopted masterplans.	Deliver annual program <ul style="list-style-type: none"> Windsor Siding masterplan reduced Forrest Hill masterplan increased Princes Gardens masterplan reduced Mount Street masterplan reduced 	Initiative	Public Space Design and Construction cc cs
L1.5	Create new Open Space / Pocket Parks.	Develop and implement open space initiatives in line with open space strategy	Initiative	Public Space Design and Construction hw cc
L1.6	Provide regional accessible playgrounds	Deliver a design program to construct four regional accessible playgrounds at: <ul style="list-style-type: none"> Central Park Sir Zelman Cohen Orrong Romanis Phoenix Park 	Service	Parks and Open Space i hw cc cs
L2	Preserve Stonnington's heritage architecture and balance its existing character with complementary and sustainable development.			
L2.1	Seek to preserve the municipality's heritage building stock.	Implement the Heritage Strategy Action Plan - Year 2.	Initiative	City Strategy

Liveability				
Ref	Budget Activity	Measure	Classification	Service
L3	Balance the competing demands of maintaining residential amenity and population growth through appropriate planning.			
L3.1	Monitor and review the application of the residential zones and prepare a Housing Strategy.	Develop principles and guidelines to inform Housing strategy and metropolitan strategy.	Initiative	City Strategy
L3.2	Ensure the Stonnington Planning Scheme and planning framework reflects Stonnington priorities and State policy.	Complete Planning Scheme amendments in accordance with Planning Scheme Review recommendations.	Initiative	City Strategy
L3.3	Ensure that the requirements of the Stonnington Planning Scheme and the Planning and Environment Act 1987 are met and that assessments are completed in accordance to Council policy in a timely manner.	Conduct inspections, investigate complaints, undertake assessments and meet legislative requirements.	Legislation	Statutory Planning & Enforcement
L4	Enhance the design outcomes of public spaces, places and buildings.			
L4.2	Require planning applicants to address environmentally sustainable design in new development proposals.	Number of applications received that incorporated environmentally sustainable design.	Legislation	Statutory Planning & Enforcement 
L4.3	Advocate for improved community outcomes related to State infrastructure projects.	Seek legacy outcomes (for example: open space, improved / new access links, enhanced public transport services, public realm, minimal construction disruption, targeted community engagement etc.).	Service	City Strategy 
L5	Advocate for improved and accessible public transport to enhance liveability and economic growth.			
L5.1	Advocate for improved public transport, cycling and walking facilities.	Pursue advocacy opportunities (media, letters, submissions and meetings).	Initiative	Transport and Parking Management 
L6	Maintain Council's infrastructure and assets essential for the sustainable operation of the City.			
L6.1	Consider adoption of a developer contributions policy.	Progress Development Contributions Plan.	Service	City Strategy
L6.3	Maintain a high standard of local footpath conditions.	Replacement of footpaths identified by asset management strategy.	Legislation	Infrastructure Maintenance 
L6.4	Maintain a high standard of local road conditions.	Carry out general upgrades and repairs to roads, laneways, kerbsides, bridges.	Legislation	Strategic Asset Planning
L6.5	Maintain a high level of street cleanliness.	Provide street cleaning service in accordance with program standards and schedule.	Service	Street Cleaning 
L6.6	Minimise graffiti on Council and Private assets.	Deliver sustainable graffiti prevention and eradication program and monitor number of graffiti requests.	Service	Buildings Maintenance 





Environment

Ref	Budget Activity	Measure	Classification	Service
E1	Reduce energy use and associated greenhouse gas emissions.			
E1.1	Reduce the energy consumed by Council's buildings through energy saving building development and alterations.	Complete energy reduction projects through Building Maintenance and Capital Works programs.	Initiative	Capital Works / Environmental Sustainability s
E1.2	Reduce energy use and associated greenhouse gas emissions.	Develop a Climate Action Response Plan in line with Council's declaration of a climate emergency.	Initiative	Environment Sustainability s
E2	Maximise efficiency of water use and improve water quality entering waterways.			
E2.1	Maximise efficiency of potable water use.	Reduce water use in buildings, facilities and irrigation, maximise water re-use and implement water sensitive urban design principles into urban design and infrastructure projects.	Initiative	Environment Sustainability s
E3	Enhance biodiversity values throughout the City to protect and increase flora and fauna.			
E3.1	Enhance biodiversity values at key sites through targeted weed management, native vegetation planting and habitat creation programs.	Reduced scope of work for 2020-21 Staged implementation of Gardiners Creek Master Plan and other biodiversity enhancement projects throughout the City.	Major Initiative	Environment Sustainability s
E4	Protect, maintain and grow the City's street tree population to enhance the character, identity and liveability of the City of Stonnington.			
E4.1	Maintain and grow Stonnington's tree population.	Implement the Urban Forest Strategy and Street Tree Policy, including expanded street and park tree planting program. Adopt and implement the Boulevard Planting Program for arterial roads.	Major Initiative	Environment Sustainability s hw
E5	Deliver best practice waste management services to minimise waste generation and maximise resource recovery and recycling.			
E5.1	Maintain the quality and amount of recyclables diverted from landfill.	Undertake feasibility study to introduce a broader range and volume of recycling services provided at the Transfer Station and kerbside collection service.	Service	Waste Management s
E5.2	Provide a reliable cost effective green, food waste and recycling service.	The introduction of FOGO (Food and Organic) green waste service.	Service	Waste Management s

Environment				
Ref	Budget Activity	Measure	Classification	Service
E5.3	Provide innovative waste solutions.	Install: <ul style="list-style-type: none"> • public place recycling (PPR) bins in shopping strips. • Solar Compacting litter and recycling bins into the public realm. 	Service	Waste Management s
E6	Enhance sustainable purchasing of goods, materials and services with reduced environmental impacts.			
E6.1	Become a role model for sustainable business.	Embed sustainable resource use and procurement policies in all aspects of the business.	Service	Contracts and Procurement s
E7	Lead community sustainability through public programs.			
E7.1	Positively influence environmental outcomes throughout the wider community.	Design and deliver community education and engagement initiatives to support the community to live more sustainably including the Sustainable Schools program and annual series of environmental events.	Service	Environment Sustainability s hw cc
E8	Promote and facilitate the use of sustainable transport options across the city.			
E8.2	Improve the safety of key cycling corridors, encourage increased and safer walking experiences.	Reduced scope of work for 2020-21 Improvements to cycle paths (on and off road), in accordance with the priorities in the Cycling Strategy.	Initiative	Transport and Parking Management e i hw cc es




Economy

Ref	Budget Activity	Measure	Classification	Service
ECO1	Develop long-term plans to ensure sustainability of Stonnington's activity centres.			
ECO1.1	Plan for Activity Centres.	Adopt the Activity Centres Strategy.	Major Initiative	City Strategy cc
ECO1.2	Plan for the Chapel Street Activity Centre.	Review and monitor permanent planning controls for the Chapel Street Activity Centre and progress Chapel revision implementation actions.	Initiative	City Strategy cc
ECO1.3	Improve the identity and amenity of shopping centres.	Upgrade minor shopping centres as per adopted program.	Initiative	Public Space Design and Construction e i cc cs
ECO2	Provide effective engagement and support to local business through business skills development and marketing.			
ECO2.1	Coordinate and support a comprehensive program of business events, seminars, workshops, mentoring and networking events to support Stonnington businesses.	Facilitate, deliver and evaluate business events and support services.	Service	Economic Development & Visitor Economy i cc
ECO2.2	Support the establishment of new businesses and growth of existing businesses in Stonnington.	Develop and deliver a business support model.	Service	Economic Development & Visitor Economy i s
ECO3	Leverage Stonnington's strategic location to attract new business and industry investment in key high value industries that are matched to the strengths of Stonnington.			
ECO3.1	Assist in activation of vacant shops in key activity centres.	Deliver a series of activation programs to decrease vacancy rates.	Initiative	Economic Development & Visitor Economy i s
ECO3.2	Economic Development Strategy.	Develop and implement an economic recovery plan.	Initiative	Economic Development & Visitor Economy
ECO4	Promote Stonnington's premier precincts, employment clusters and cultural assets as hubs for shopping, hospitality, entertainment and culture.			
ECO4.1	Continue to promote Chapel Off Chapel's unique identity and brand within the community and the Australian Arts industry.	Optimise attendance and usage by developing a diverse calendar of high quality events.	Service	Chapel Off Chapel i hw cc
ECO4.4	Strategically plan for innovative Stonnington-based activities that enhance the cultural, community and economic development.	Develop and implement a new Arts and Cultural Strategy.	Initiative	Festivals and Events i hw cc
ECO4.5	Support Stonnington's Trader Associations.	Assess, administer and support the Special Rate Marketing and Promotion Scheme for the special rated precincts, including review of business action plans, financial and activity reports, support and advice.	Service	Economic Development & Visitor Economy e cc

Economy				
Ref	Budget Activity	Measure	Classification	Service
ECO4.6	Engage in strategic partnerships to promote Stonnington as a premier destination.	Seek strategic partnerships (internal and external) to leverage events and facilitate opportunities for businesses and business associations.	Service	Economic Development & Visitor Economy 
ECO4.7	Offer a diverse program of ticketed and free events to the community.	Reduced scope of work for 2020-21 Deliver Annual Program of Stonnington events (visitor attendance).	Service	Festivals and Events 
ECO4.8	Promote Prahran Square as a visitor destination and community space.	Progress and continue with activation and programming plan for Prahran Square.	Major Initiative	Prahran Square 
ECO4.9	Support the Arts in Stonnington.	Coordinate and manage acquisitions; implement street art projects; deliver community workshops; engage with Stonnington galleries.	Service	Arts and Culture 

People, resources & governance

Ref	Budget Activity	Measure	Classification	Service
S1.0 Governance				
S1.1	Anticipate proposed Local Government Act Bill (Local Government Act 1989 review).	<i>Deliver Community Vision and Council Plan in accordance with LGA2020 requirements.</i>	Legislation	Strategy and Performance e i hw cs cc
S1.2	Recognise and celebrate the contributions of community groups and persons who have significantly contributed to the City of Stonnington.	<i>Provide annual Citizen of the Year awards ceremony.</i>	Service	Governance e i hw cc
S1.3	Welcome new residents to the City of Stonnington.	<i>Conduct citizenship ceremonies throughout the year.</i>	Service	Governance e i hw cc
S1.4	Ensure Council's governance practices meet legislative requirements.	<i>Review delegations in accordance with legislative requirements. Maintain registers and submit government reporting within timelines. Review and revise policies, practices and procedures as required.</i>	Legislation	Governance
S1.5	Provide ongoing professional development, training and support for Councillors.	<i>Councillors to receive professional development, training and support.</i>	Legislation	Governance
S1.6	Continue to support the Inner Melbourne Action Plan (IMAP).	<i>Maintain IMAP Executive membership. Conduct meetings and establish special interest working groups.</i>	Service	Inner Melbourne Action Plan (IMAP) e i hw cs cc
S1.7	Make Council meetings accessible to the community	<i>Council Plan, Annual Report, Councillor Code of Conduct and Council meeting agenda and minutes available on website, continue live streaming Council meeting proceedings</i>	Legislation	Governance i cc
S1.8	Prepare and coordinate research, policy positions and advocacy briefing papers related to regional forums, government, industry and peak bodies.	<i>Initiate and provide timely submissions and reports on emerging issues.</i>	Initiative	Strategy and Performance e i
		<i>Complete annual service planning and service review program.</i>	Service	Strategy and Performance e i
S2.0 People				
S2.1	Promote key organisational information using a suite of internal communication channels such as the intranet and other activities.	<i>Manage Council's internal communication channels (intranet and other activities).</i>	Service	Communications
S2.2	Ensure compliance with Human Rights legislation.	<i>Conduct training session and submit annual report.</i>	Legislation	Governance e i hw
S2.3	Support the City of Stonnington workforce.	<i>Conduct annual EES or culture inventory and communicate results.</i>	Service	People
S2.4	Maintain a strong Safety Culture within Council that is aimed at delivering outcomes that achieve compliance with requirements of Occupational Health and Safety legislation, practices and procedures.	<i>Maintain a schedule of internal reviews of the operation of Council's OHSMS at a local level to confirm compliance with OHS legislative requirements.</i>	Legislation	Safety & Prevention hw

People, resources & governance				
Ref	Budget Activity	Measure	Classification	Service
S3.0 Asset Management				
S3.1	Continue renewal and upgrade work at Council's buildings in accordance with the recommendations of the triennial building condition audits.	<i>Complete building renewal and upgrade projects in Capital Works Program.</i>	Service	Capital works 
S3.2	Increase functionality of Geographic Information System (GIS).	<i>Integrate GIS mapping to systems.</i>	Service	Asset Management 
S4.0 Business Systems and Technology				
S4.1	Increase the use of remote office and mobile technology to improve operational efficiency of staff.	<i>Implementation of the Stonnington at Home program against agreed timelines.</i>	Service	Technology Enablement 
S4.2	Investigate and implement business system improvement projects to assist in service delivery across Council, including e-services.	<i>Embed PMO to collate and track all digital and technology initiatives.</i>	Service	Technology Enablement
S4.3	Support the organisation through the supply, maintenance and management of information systems and infrastructure.	<i>Establish delivery and service management capabilities.</i>	Initiative	Technology Enablement
S5.0 Risk				
S5.1	Raise awareness with all Council divisions of risk management as a tool for performance improvement and value creation.	<i>Regular attendance at Divisional Leadership Team meetings to promote best practice Risk Management.</i>	Legislation	Risk
S5.2	Establish processes that support compliance with Council's Procurement Policy and the Act.	<i>Review the creditor listing annually for compliance</i>	Legislation	Contracts